



## A QUARTERLY NEWSLETTER FOR ENERGY CONSCIOUS CONSUMERS

JAN—MAR 2025

### PLAN AHEAD: WINTER DELIVERY TIPS

Winter can be a challenging time for fuel deliveries, especially during periods of inclement weather or increased demand. To ensure uninterrupted service, we encourage all customers, particularly our Will Call customers, to take proactive steps in managing their heating oil or propane needs. **Keep a close eye on your tank levels and aim to schedule deliveries before your oil tank drops below  $\frac{1}{4}$  full or your propane tank falls below 20-25%.** Early planning can save you from unexpected shortages and provide peace of mind during the cold months.

It's also important to remember that during winter, delivery schedules may be affected by factors beyond our control, such as severe weather conditions, road closures, or vehicle maintenance. **As a result, wait times for Will Call customers can range from 3 to 7 days after placing an order.** To avoid delays, we highly recommend signing up for automatic delivery or tank monitoring services, which offer the added benefit of prioritized scheduling and emergency delivery eligibility.

For those who choose to remain on Will Call, it's crucial to be prepared in case of emergencies. Heating oil customers can often purchase small amounts of fuel from local gas stations as a temporary measure until their scheduled delivery arrives. Having a backup plan ensures your home stays warm and safe, even during unexpected delays. By planning ahead and staying informed, you can help us provide the reliable service you've come to expect from Hinds Energy.



### PREVENT DELIVERY DELAYS

**To avoid unnecessary delivery delays, please ensure that our delivery drivers have safe access to your heating oil or propane tank.** We understand that clearing driveways and pathways after a snowstorm is a challenging task. However, maneuvering a heavy hose on icy or snow-covered terrain can be extremely difficult for our drivers.

By maintaining clear and safe pathways, you help us ensure timely and efficient deliveries. If our trucks cannot safely enter your driveway or access your tank, we may not be able to complete your delivery. Your efforts to keep pathways clear are greatly appreciated and make a significant difference in our ability to serve you reliably.

- **Maintain clear access to your fuel fill pipe or propane tank.**
- **Regularly inspect your furnace vent pipes to ensure they remain free from snow and ice buildup that could impact your heating system's performance and safety.**
- **Ensure your driveway is plowed with sufficient width to accommodate our delivery trucks.**
- **Will-Call customers need to monitor tank levels and schedule deliveries before oil tank reaches  $\frac{1}{4}$  full or propane tank falls below 20-25%.**
- **Only automatic delivery or tank monitoring services offer the added benefit of prioritized scheduling and emergency delivery eligibility.**

## BIG NEWS FOR COFFEE FANS: A FRESH BREW AT HINDS MART

If you're anything like us at Hinds Mart, coffee isn't just a drink; it's a way of life. From energizing early mornings to those afternoon pick-me-ups, coffee has been fueling us for centuries, and we're here to keep the tradition alive! At all four of our Hinds Mart locations, you'll always find freshly brewed coffee ready to brighten your day. Whether you're a long-haul trucker looking for a quick recharge or one of our regulars grabbing your daily dose of caffeine on the go, we've got just what you need.

Now, we're kicking it up a notch! **We're excited to announce that Hinds Mart coffee is now brewed with Ronnoco coffee beans, bringing an even richer and more robust flavor to every cup.**

Why Ronnoco? This legendary coffee roaster has been crafting exceptional blends for over 120 years, serving customers across 40 states. Roasted fresh every day since 1904, Ronnoco coffee delivers a bold and flavorful experience that you'll taste in every sip.



### Extra Perks for Our Loyalty Members

Not a member of our Hinds Mart Loyalty program yet? Here's one reason why you'll want to join:

- Every 10 cups of coffee you buy earns you a free one!
- Earn points on every purchase, redeemable for Hinds Energy HVAC services, Hinds Mart products, and fuel.

With our new Ronnoco coffee, earning points has never been more delicious. Treat yourself to a better brew, rack up rewards, and enjoy that well-earned free cup—it's the ultimate coffee-lover's deal. Come visit us today, grab a cup of our new and improved coffee, and see (and taste) what all the buzz is about. We can't wait to serve you!

## LIGHT UP MONTROSE

Montrose, PA, has always been a community that shines bright during the holiday season, but this year, it sparkled like never before thanks to a brand-new contest organized by the Christmas in Montrose committee and sponsored by Hinds Energy. **The first-ever "Light Up Montrose" Holiday Decorating Contest brought residents together to celebrate the season with creativity, festive spirit, and friendly competition.** The goal of "Light Up Montrose" was simple: encourage Montrose residents to decorate their homes and businesses with dazzling lights and creative displays, spreading holiday cheer throughout the town.

The competition was open to all Montrose residents and business owners, with categories for both residential and commercial properties. Participants were invited to create eye-catching holiday displays that showcased their creativity and Christmas spirit. Judging criteria included Christmas spirit, originality, effort, overall appearance and design, and bonus points for theme adherence (the theme was "Candy Cane Lane"). In the residential category, Vetri's took 1<sup>st</sup> place (\$1000 prize), and Wagner's took 2<sup>nd</sup> place (\$500 prize). In the business category, From the Heart took 1<sup>st</sup> place (\$500 prize), and Broadline Construction took 2<sup>nd</sup> place (\$250 prize). Thank you to all who participated!



Hinds Mart also gave out free coffee samples of its new Ronnoco coffee during Christmas in Montrose.

Check out Christmas in Montrose on Facebook to see all the fun that took place during this year's event!

## A NEW MILESTONE MET!

At Hinds Energy, we've always been committed to ensuring our customers receive reliable and efficient energy solutions. As part of this commitment, we're thrilled to announce the expansion of our propane storage capacity, a significant investment in the future of our service and community.

As the demand for propane continues to grow among our residential, agricultural, and commercial customers, we recognized the need to enhance our infrastructure. By expanding our storage capacity, we're not only preparing to meet current needs but also positioning ourselves to serve a growing customer base for years to come.



This expansion is a proactive measure to ensure an uninterrupted propane supply during peak usage periods, such as the winter heating season. It also reflects our dedication to adapting to industry changes and maintaining our reputation as a reliable energy provider. As a family-owned business spanning four generations, we've always prioritized innovation and customer satisfaction. This expansion is just one of the many ways we're working to enhance our offerings and solidify our role as a trusted energy partner in the region.

## NOW OFFERING WATER SOFTENING SYSTEMS

Did you know that 80% of homes in our area are affected by hard water? Hard water isn't just an inconvenience—it can impact your home, your appliances, and even your health. Here's how a water softening system can make a difference:

- 💧 **Protect Your Appliances:** Hard water can cause limescale buildup, shortening the lifespan of your dishwasher, washing machine, and water heater. A water softening system reduces scale and keeps your appliances running efficiently for longer.
- 💧 **Reduce Energy Costs:** Soft water helps appliances work more effectively, using less energy and saving you money on utility bills.
- 💧 **Better for Your Skin & Hair:** Hard water can leave your skin feeling dry and your hair dull. With soft water, you'll enjoy a noticeable difference in the way you feel after every shower.
- 💧 **Save on Cleaning Supplies:** Soft water lathers more effectively, meaning you'll use less soap, detergent, and shampoo while getting better results.
- 💧 **Preserve Your Plumbing:** Over time, hard water can clog your pipes and cause costly repairs. Soft water helps protect your plumbing system and prevents mineral buildup.

**10% OFF**  
**water softening**  
**systems**  
offer expires  
3/31/25

**To make it even easier to enjoy these benefits, we're offering an exclusive 10% discount on our water softening systems until March 31, 2025.**

Take this opportunity to invest in a long-term solution that enhances your home's comfort, saves you money, and protects your family's health.

Call our Service Division at 570-278-3811, option 3, to schedule your free consultation today to learn more about how a water softening system can transform your home.



## HINDS MART CONVENIENCE STORES

### Montrose (Sunoco)

242 Church Street, Montrose, PA 18801

- Gasoline • E-Free Gasoline • Off Road Diesel •

### Susquehanna (Gulf)

1503 E. Main Street, Susquehanna, PA 18847

- Gasoline • On Road Diesel • Off Road Diesel •  
• Heating Oil • Propane Refills •

### Susquehanna (Valero)

239 Erie Blvd., Susquehanna, PA 18847

- Gasoline • On Road Diesel • Dyed Kerosene •

### New Milford (Gulf)

519 State Route 492, New Milford, PA 18834

- Gasoline • On Road Diesel •

## CONTACT US

### Main Office Hours

Monday—Friday, 8am-4pm

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 **Full-Service Website** 

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*(Terms & Conditions Apply)*



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