



A QUARTERLY NEWSLETTER FOR ENERGY CONSCIOUS CONSUMERS

October—December 2022

LOCAL ENERGY YOU CAN RELY ON

Hinds Energy recently celebrated its 78th birthday on September 11th! While the majority of family-owned businesses cannot effectively transition to the second or third generation, Hinds Energy has overcome the odds and currently operates with management from the third and fourth generations. Since 1944, we have worked hard to earn the trust of our customers by providing them with first-rate professional service delivered with the warmth and care that can only come from a family-owned business.

It is the trust that customers like you have placed in us, in addition to our commitment to excellence, that has brought about our significant and consistent expansion and diversification over the course of the last few decades, and it is what has allowed us to transform Hinds Oil Co. into Hinds Energy. Furthermore, it is because of our unwavering dedication to excellence that we can say with absolute certainty that not all fuel suppliers are created equal. **There is no heating oil or propane company that can compare to the service and sense of security that is provided by a family-owned business like Hinds Oil Co.** We make investments in resources throughout the year to guarantee that we have sufficient amounts of heating oil and propane for the harshest winters. Additionally, we employ a dedicated staff, so you are always assisted by someone who is competent, dependable, and courteous. **Hinds Energy is dedicated to serving the needs of our loyal customers, as it has for the last 78 years—which is not something that can be said about many other businesses!**

AUGUST FOOD DRIVE FOR INTERFAITH

The number of families in need is growing right here in our community. With the cost of living increasing, we felt that we should invest in those who need help most. Susquehanna County Interfaith is a well-loved organization in our community for lifting families in need. They support the area in a number of ways, including a food kitchen and pantry, bill assistance, budgeting classes, and more. As a yearly sponsor for their fuel assistance program, we felt this year we should provide more. Scarfalloto's Hometown Market supported Hinds Energy and Interfaith in a food drive. We are happy to announce that Montrose raised over two hundred dollars and nearly eight hundred **food items**. That does not include the generous donation by Kidz Consignment. Thank you to all of the community members who came together to support this amazing food program.

Interfaith is in greater need of food donations this year more than ever. If you would like to donate food or help with any of their holiday programs, call (570) 278-1776. You can also help support Interfaith by shopping or donating items to their stores. Interfaith has locations in Montrose and Susquehanna. For more information about Interfaith, visit: interfaithsc.org

Interfaith is located at:

- 526 Church Street, Montrose, PA 18801
- 695 Jackson Ave, Susquehanna, PA 18847

Hours:

- Mon-Fri: 9:30am-5:00pm
- Saturday: 9:30am-3:00pm



SUSQUEHANNA COUNTY
INTERFAITH



CDL DRIVERS WANTED

We are seeking full-time, part-time, or seasonal CDL A or CLD B fuel delivery drivers to join our team. We'll even help you obtain a hazmat endorsement if needed! Hinds Energy offers competitive wages and benefits, including a \$5,000 sign-on bonus (distributed over time), 401k, medical, dental, and vision insurance, life insurance, and you'll be home every night! Apply online at HindsEnergy.com or call 570-278-3811.



NO HEAT CHECKLIST

Now that fall has arrived, it's time to turn on your heating system again. Losing heat when you need it is something that no one wants to face, but don't panic. You can be proactive and educate yourself ahead of time so that you know how to handle a no-heat situation. Being well-prepared is the most effective strategy for finding a solution to this kind of problem and can help you save money by avoiding costly emergency service calls. **In the event that you experience heat loss this fall or winter, please refer to the guidelines below.** In many cases, no-heat situations can typically be remedied without contacting your HVAC provider, but if you discover that you still don't have heat, give us a call.

- Ensure that the thermostat is set to heat and that the temp is set higher than the current room temperature.
- Check your thermostat's batteries. The vast majority of thermostats are powered by batteries.
- Examine your air filter. An obstructed air filter might cause the furnace to overheat.
- Verify that the breaker switch is turned on.
- Uncover your home's heating vents.
- Check that your fuel tank is full of oil or propane.
- Examine the emergency switch next to your heating equipment.
- Check that no leaves, snow, or other debris are blocking the air intake or exhaust of your furnace or boiler.

WEATHERING THE STORM

Before we get into the full swing of winter, we would like to remind our customers once again to let us know if you plan on using propane as a secondary heat source this winter. If you are on automatic delivery, our estimates could be impacted if you adjust your propane usage, and we are unaware of it.

If you are a supplemental propane user who prefers to remain on will-call status, it is imperative that you keep an eye on your propane tank levels and allow for 5-7 days for us to safely make your delivery during the winter months.

It is also the perfect time to remind our propane generator customers that generators consume large amounts of fuel very quickly, which is why staying on top of how much propane is left in your tank before inclement weather arrives is crucial to ensure you have enough fuel to power your home until power is restored. Please be advised that hazardous storm conditions can delay your delivery by several days.

If you are worried about monitoring your propane levels and want to avoid potentially dangerous runouts, we encourage you to learn more about our smart tank monitors at tankutility.com/hindsenergy.



CHARMING AND COZY, THANKS TO PROPANE

The cooler months of fall and winter are ideal for hosting friends and family, and a propane fireplace or heater is the perfect way to make your home cozier than before. Hinds Oil provides expert installation of



secure, high-quality appliances that, at the touch of a button, provide comforting heat and ambiance. A propane fireplace is a wonderful addition to any room or outdoor area where loved ones congregate. If you already have a propane tank, our skilled technicians can run the

necessary piping to connect your appliance to it. Call the Hinds Energy Service Division at 570-278-3811, option 3 to find out more.

CONSIDER HINDS ENERGY FOR YOUR COMMERCIAL OPERATIONS NEEDS

Hinds Energy strives to help businesses stay profitable and productive by providing high-quality commercial fuel deliveries. We understand that time is money when it comes to your business, which is why we work closely with all of our customers to deliver the fuel they need, when they need it. We also create custom fueling programs that provide top-notch fuel deliveries that work within your budget.

Commercial Lubricants and Grease

Your company's vehicles and machinery are vital to your success. Keep their parts clean, corrosion-free, and frictionless with our wide variety of lubricants and greases. We also offer engine and hydraulic oils, torque fluids, and so much more. We have whatever you need to get your vehicle or machinery operating efficiently and smoothly.

Diesel and Biodiesel

Whether you need to fuel up before the day begins, or while on the job, the professionals at Hinds Energy have your back. We provide both on and off-road diesel to meet the specific needs of all of our clients. We even carry biodiesel, the first domestically produced, commercially available advanced biofuel. Biodiesel is comprised of renewable resources such as cooking oil, soybeans, and more. It's sustainable, environmentally friendly, and doesn't require any modifications to your machinery.

HOUSEHOLD CHANGES IMPACT FUEL USAGE

For our Automatic Delivery customers, it is critical to let us know if any of these things have changed in your household over the last year:

- Are there additional people residing in your home?
- Have you recently put in a new appliance that runs on propane?
- Did you add an addition to your home?
- Have you stopped using another heating source such as wood or electricity in your home?

If you can answer "yes" to any of the following questions and are on automatic delivery, be sure to give us a call and let us know so that your automatic deliveries can be calculated accurately.

Get Help With Your Energy Bills

Customers who are having difficulty paying their heating costs may qualify for fuel assistance via the federal Low Income Home Energy Assistance Program (LIHEAP). Homeowners and tenants who meet the income requirements can apply to the relevant organizations in their state for assistance with their fuel expenses. Please note that LIHEAP and HEAP guidelines and application procedures may vary from year to year.

PENNSYLVANIA: LIHEAP is managed by the Pennsylvania Department of Human Resource and begins November 1st. Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095 or apply online at: www.compass.state.pa.us. Applications can also be obtained from the local county assistance office:

Susquehanna County Assistance Office
111 Spruce St, Montrose, PA 18801-0128

Toll-Free: 1-888-753-6328
Phone: 570-278-3891

NEW YORK: The Broome County Department of Social Services is the local Home Energy Assistance Program (HEAP) contact. Apply for HEAP online at: mybenefits.ny.gov or in person at with the following agencies.

AGE 60 OR OLDER AND/OR DISABLED

607-778-2063

Broome County Office for Aging
60 Hawley St, Binghamton, NY 13902

UNDER AGE 60 AND NOT DISABLED, OR EMERGENCY HEAP

607-778-1100, extension 8

Career & Community Services Center of Broome County (formerly DSS)
501 Reynolds Rd, Johnson City, NY 13790

Thomas P. Hoke Human Services Center
36-42 Main St, Binghamton, NY 13905

HINDS MART CONVENIENCE STORES

Montrose (Sunoco)

242 Church Street, Montrose, PA 18801
• Gasoline • E-Free Gasoline • Off Road Diesel

Susquehanna (Gulf)

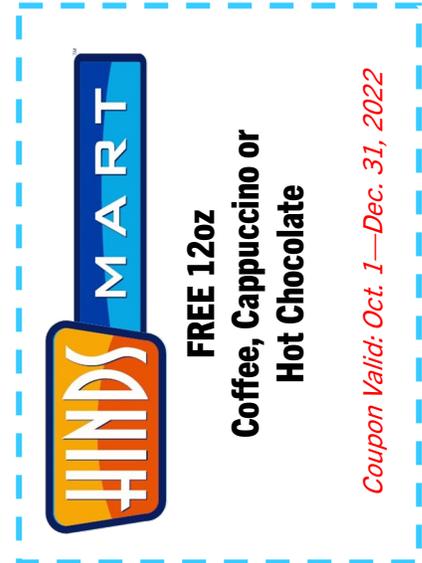
1503 E. Main Street, Susquehanna, PA 18847
• Gasoline • On Road Diesel • Off Road Diesel • Heating Oil • Propane Refills

Susquehanna (Valero)

239 Erie Blvd., Susquehanna, PA 18847
• Gasoline • On Road Diesel • Dyed Kerosene

New Milford (Gulf)

519 State Route 492, New Milford, PA 18834
• Gasoline • On Road Diesel •



**P.O. Box 100
Montrose, PA 18801**

CONTACT US

Main Office Hours

Monday—Friday, 8am-4pm

 **Phone** 

1-888-883-0692

 **Email** 

info@HindsEnergy.com

 **Full-Service Website** 

HindsEnergy.com

 **Self-Service Website** 

HindsEnergyOnline.com *(Terms & Conditions Apply)*